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2017-51 – ERP RFP Addendum 5 – December 1, 2016

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We received the following questions regarding this RFP:

Implementation:

- Are you open to staging go-live events?

Yes

- The RFP indicates the system should be delivered within 150 days. Are their key constraints or timing assumptions you can share?

No.

Resources:

- What County or other participants such as an IV&V are you planning to allocate to the implementation effort?

Please be more expansive and precise in your question.

Integration:

The RFP highlights conversion from the New World Systems AS400 DB2 tables:

- How large is the current data set?

Approximately 70 GB of data.

- Can the County provide an ERD or similar diagram of the current database? This would help us understand the complexities around the current number of departments, sub-departments, categories, groups, and codes.

We do not have the New World documentation of the databases and what is contained in each.

- Has the county undertaken efforts to clean and de-duplicate the data or can we assume it will be cleaned and de-duplicated prior to import?

There is no duplicate data that the County is aware of.

- How important is it to have 7 years data available online?

As indicated, it is mandatory.

- Are there any additional sources of data that would need to be converted into the new system?

Nothing not mentioned.

- Conversion of document and image repositories are highlighted in the RFP. Can you please provide details on the size, number and nature of the documents and images that will need to be converted/migrated to the new system?

Documents and image repositories are not being converted and moved. The current ERP does not have this feature (or we are not using it) and the current records management solution the County has is in the process of being replaced. The new records management system will not be ready in time to integrate as part of this project. They will be integrated later. An ERP solution with the ability to contain and handle these documents obviously has an advantage.

- Can the County provide an integration and interfaces document for the current system?

The current records management system is in the process of being replaced. The new one will not be in place in time to integrate as part of this project. Therefore no integration is necessary.

- The integration with Aon/Hewitt indicates an API and also a weekly batch file. Can we assume the county currently has or will procure access to both Aon's flat file processing service and Aon's web services API?

Yes.

Pricing:

The RFP highlights the County currently has over 2,400 employees. The Training section highlights "up to 200 users in subgroups by function (Payroll, AP, Purchasing, GL)".

- For software licensing and hardware capacity planning purposes, could you provide additional details on the anticipated number of users over the next 3-5 years and what are their anticipated roles in the system? For example, the number of system administrators, the number of HR administrators, procurement administrators, accounting administrators, and the number of "light" users that may just be entering time and expenses.

We will provide answers to this question on future addendum.

- For hardware pricing, capacity planning and sizing purposes, could you provide details on the size and performance profile of the current system (e.g., peak vs. normal load and times)?

The current system is running on a Model 520 iSeries type 9406.

No monitoring software is on the system to provide the load times requested. The County can say this, it's really fast!

If we propose to host within the County's virtual environment:

- Can we assume there is existing capacity to host all non-production and production instances of the new system? If no, can the County provide additional details on the current approximate cost to add additional capacity to the County's virtual environment? If there is available capacity, this may also impact our software pricing, can we assume the County currently has available licenses for core platform products such as Microsoft Windows Server, Microsoft SQL Server, and VMWare?

Yes.

- Can we assume the County's non-production and production virtual environments support a 99.99% availability or greater?

Yes.

- Can we do on Sub Contracting, if we awarded the project?

It is not uncommon for portions of the project to be sub-contracted, but each subcontractor must meet all of the requirements in the RFP and must be part of the proposal to the County to assure our standards are met. Blind sub-contracting is not permitted, all parties must be part of the agreement between the County and the selected Vendor and must meet all County standards.