OFFICE OF WILL COUNTY EXECUTIVE
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BID # 2014-50
AVAYA S8700 ENTERPRISE CM UPGRADES
FOR WILL COUNTY GOVERNMENT & WILL COUNTY HEALTH DEPARTMENT
WILL COUNTY, ILLINOIS
FEBRUARY 4, 2014
ADDENDUM 6

We received the following questions regarding the bid listed above:

Question # 1: PBX Reports show a total of:

39 - DMCCs
40 - TSAPIs

The above licenses shown in CM are most likely associated with either your AAEP or an old application integration that Will County is no longer using. Neither an AES nor DMCC/TSAPI licenses are shown on your AVAYA LOA reports.

Can you please confirm if an AES or Customer Provided AES is in use today

We want to confirm whether an AES customer-provided server does or does. If so, we would need to understand what it was/is being used for as well as: Server type, software level, etc. to ensure it will make the trip to CM6 with proper integration.

Answer #1:

YES, We have an Avaya Voice Portal server in use by the Will County Circuit Clerks Office. (Violation lookup and court dates) Connectivity from CM to the AEP server is via 23 IP stations (7434ND)assigned to a hunt group.   As stated in the PreBid Meeting, this server was installed 1 year ago and will not be upgraded.

ID	Rel		Regist.	Avail.	Limit	ID		Rel	Regist.	Avail.	Limit
AgentSC	:		0	40	40		:				
IP_API_A	:		23	16	39						

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Question # 2: I know this question should have been brought up a few weeks ago but I just found out this information would be needed to quote the STS translations piece of the upgrade. Since we will be replacing the old Definity cabinets with the new G650 gateways, there are some database translations that need to be modified. The older Definity cabinets have shelves that can accommodate circuit packs in up to 20 slots, but the newer G650 gateways only have 14 slots. That means any circuit pack that currently resides in a slot greater than 14, needs to be moved to a new slot in the G650 gateway. Avaya has a team dedicated to this specific task, called the STS or Software Technical Support team. Basically we send them a copy of the CM customer database from a backup and they modify all station, trunks, etc, that need to be moved to a new slot in the G650 gateways. Then they send me back the new CM customer database and I would upload that to the new Avaya Aura CM server.

With that said, there are a few additional reports that I need to gather that the STS team is requesting. Can you do me a favor and pull these reports from the Government S8700 and the Health Dept S8700 servers? Another option would be to give me the login credentials and I could dial in and pull these reports. Please see the reports below and let me know what you think.

List configuration all (Saved in CSV or Excel preferred)
Display system-parameters customer-options
Display communication-interface links
List cabinet
List media-gateway
Display Capacity
list config soft
List fiber-link

Answer # 2: Please see reports on following pages.

Will County

INTERFACE LINKS

Link	Enab	Est	Ext Conn	Type	Dest. Number	Conn. Module	Name
1:	y	n	3779	ETHER			
2:	y	n	1301	ETHER			clan-river
3:	y	n	4899	ETHER			exec-clan
4:	y	n	3069	ETHER			CTH CLAN
5:	y	n	3317	ETHER			County clan
6:	y	n	1300	ETHER			EMCO-CLAN
7:	y	n	3301	ETHER			ADF-CLAN
8:	y	n	1303	ETHER			cth-val
9:	y	n	3481	ETHER			LRWY-CLAN1
10:	y	n	3313	ETHER			VAL ANN
11:	y	n	3482	ETHER			Annex-clan1
12:	y	n	3302	ETHER			StatAtty_clan1
13:	y	n	1311	ETHER			ADF ANNOUNCEMENT
14:	y	n	1313	ETHER			Laraway Val
15:	y	n	1312	ETHER			COB-CLAN-AEP

INTERFACE LINKS

Link	Enab	Est	Ext Conn	Type	Dest. Number	Conn. Module	Name
18:	n	n					
19:	n	n					
20:	y	n	1302	ETHER			clancobbkup
21:	n	n					
22:	n	n					
23:	n	n					
24:	n	n					
25:	n	n					
26:	n	n					
27:	n	n					
28:	n	n					
29:	n	n					
30:	n	n					
31:	n	n					
32:	n	n					

Health Dept.

```
                    INTERFACE LINKS
Link Enab Est Ext    Type  Dest.        Conn.  Name
       Conn              Number      Module
 1: y  n  3248   ETHER
audix
 2: y  n  3249   ETHER                swtichapp
 3: y  n  3572   ETHER                val-ann-1
 4: y  n  3573   ETHER                val-ann-2
```

Bolingbrook

```
                    INTERFACE LINKS
Link Enable Est Ext  Type    Destination DTE Conn  Name
       Conn             Number     DCE
Mod.
 1: y    n  3620 ETHERNET              clan
```

List Cabinets

Will County.

```
                              CABINET REPORT

No Layout/      Rack/                        Loc   A      B      C      D      E
   Room         Floor       Building
1  5-car                                     1    PN 01  PN 01  PN 01  PN 01  PN 01
   telcom       2           COB
2  G650                                      2    PN 06  PN 06
                            ADF
3  G650         stack                        3    PN 08
                            ANNEX
4  5-car                                     4    PN 04  PN 04  PN 04  PN 04  PN 04
   telcom       LL          CTH
5  G650                                      5    PN 07  PN 07
                            Laraway
7  stack                                     7    PN 02  PN 02
   TELECOM      1           RV
8  G650         telerm                       8    PN 03  PN 03
   mechanical   2           EXECENTER
9  G650                                      9    PN 09
                            SAO
```

Health Dept

```
                              CABINET REPORT

No Layout Rack   Room     Floor      Building  Loc  A      B      C      D      E
1  5-car                                       1   PN 01  PN 01  PN 01  PN 01  PN 01
   G650                                        1   PN 02
```

Bolingbrook

NONE