

WHO IS ELIGIBLE FOR THE PROGRAM

Residents who travel within Will County are eligible for services if their township/sponsor is participating and if they meet any of the following criteria:

Senior Citizens (60 years of age and older)
Residents with a disability
Needing transportation to work

Participating sponsors/townships are listed on inserted map.

REGISTRATION FOR “WILL-RIDE”

In order to become eligible for the program, you must sign up with your Township/Sponsor. See insert for contact information.

ARRANGING FOR YOUR RIDE

Contact the call center at least 24 hours in advance with the following information:

1. Home address.
2. Address of destination.
3. The **TIME** of your appointment.
4. Approximate time for return trip pickup.
5. If you are on Medicaid, please have your number available.
6. Alert the Call Center to any special mobility needs you may have, i.e.: wheelchair assistance, help from your door, etc.
7. Let the Call Center know if you will have a caretaker with you. (Caretakers ride at no charge.)



CALL CENTER HOURS

FOR SCHEDULING A RIDE

(800) 244-4410

Monday - Friday 6 a.m. to 5 p.m.
Please call at least 24 hours in advance.

BUSES OPERATE

Monday - Friday 8 a.m. to 5 p.m.

Weekend & holiday hours are not available

SUGGESTED DONATIONS:

Rides **within** your Township:
\$2 one way or \$4 round trip

Rides **outside** your Township:
\$4 one way or \$8 round trip

FOR MORE INFORMATION PLEASE CONTACT:

Wendie Garlich, Mobility Manager

Phone: (815) 774-6346

M-F 8:30 a.m. - 4:30 p.m.

www.willcountyillinois.com

The Will County Mobility Management Project is partially funded through a Regional Transportation Authority pass-through grant of Section 5316 Job Access Reverse Commute and Section 5317 New Freedom funding from the Federal Transit Administration in partnership with Pace and participating Townships within Will County. "The project operates without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint by contacting your local Township Office."

“WILL-RIDE”



DIAL-A-RIDE PROGRAM

Serving Will County's Senior Citizens,
Residents with Disabilities, and those
needing transportation to work.

WHAT IS “WILL-RIDE”

“Will-Ride” is a Dial-A-Ride service that coordinates the collaborative efforts of Will County Townships to provide transportation service to residents who do not have access to standard public transportation service.

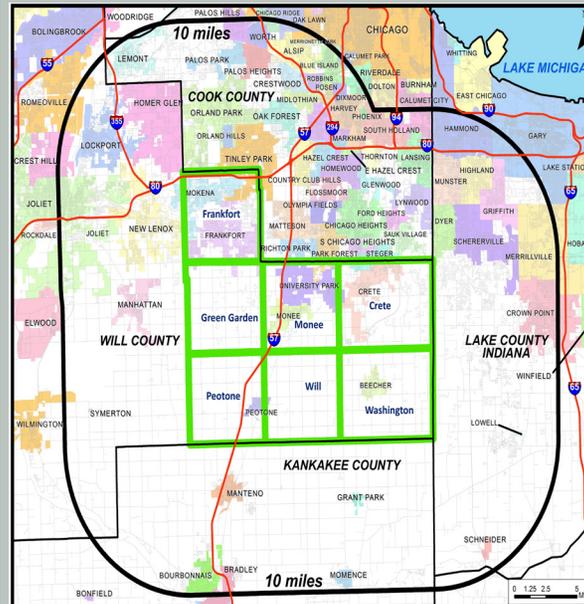


WHAT SERVICES ARE AVAILABLE

We will transport eligible residents throughout Will County to and from work, grocery stores, local shopping centers, nursing homes, Village Halls, restaurants, hair appointments, medical appointments, visiting a friend or relative, and any Township or Village sponsored event. (Services may vary by Township).

SERVICE AREA

“Will-Ride” services anywhere **within the borders of the seven townships of Will County**. In addition, service is provided to any location **within a ten mile radius of the borders of the seven townships of Will County** shown on the map below and the enlarged map insert.



HOW TO PREPARE FOR YOUR RIDE

1. Pack an adequate supply of medicine, oxygen, insulin, inhalers, etc. just in case an unexpected occurrence arises.
2. Be ready a few minutes early to allow time for assistance to the bus.
3. Plan ahead! Limit your packages.

Only two packages (not including your purse) can be carried onto the bus.

BOARDING THE BUS

All vehicles are equipped with lifts, and are wheelchair accessible.

If you have special mobility needs, drivers may assist you from your door onto the bus.

Always **WAIT** for the bus to come to a **COMPLETE STOP** before approaching.



SAFETY FIRST

Your safety is important, so we ask that you follow these guidelines:

- Buckle Up! It's the LAW!
- Stay seated while the bus is in motion!
- No eating, drinking or smoking is allowed on the bus.



Your bus drivers are happy to serve you. However, they are **NOT ALLOWED** to enter your home or accept tips.